

## Runtime error after logon

There are two solutions to this problem. 1) Download the latest version of Timeless Time & Expense multi-user. This was resolved in version 2.50.05. 2) Rename the files in C:\Documents and Settings\<username>\Application Data\MAG Softwrx\Timeless Time and Expense directory seems to resolve the problem. These files are used to keep track of the task item expanded state. If #1 does not work, but #2 does, we would appreciate it if you would send the renamed files and your TT&E database. This will help use to isolate and prevent the problem in the future. Please contact support for details. If neither solution fixes your problem, it is a new, unreported problem. Please contact support so we can troubleshoot.

MAG Softwrx Knowledge Base

<http://kb.magsoftwrx.com/KnowledgebaseArticle10019.aspx>